

Hayle Academy

15 July 2020

Dear Parents/Carers,

I am delighted to inform you that following technical upgrades, in addition to posting your child their results, we will also be able to send them direct to your child by email. This means that all students will receive their results this way on the morning of Thursday 20th August.

Please find attached the confirmed processes for managing the release of GCSE results to students and this years' appeals process. These procedures are fully compliant with the national processes which the school must follow, as determined by our Awarding Bodies (exam boards).

We very much hope that your child receives the grades they deserve in August: grades which reflect their hard work and commitment to their studies and which align with the results that the school submitted to the Awarding Bodies. Currently we do not have sufficient information available to us to understand what impact the national moderation process of centre assessed grades may have.

We look forward to your child receiving their results via their school email account on Thursday 20th August. A paper copy of their results will also be posted to their home address that afternoon by first class post and should arrive by the weekend. Please be assured that staff will be available in school on both Thursday 20th and Friday 21st August and can be contacted via telephone (from 10.00am to 3.00pm) and by email at gcserevents2020@hayleacademy.net. After this, we will respond to any emails we receive as soon as we can and within 48 hours. We are working in close partnership with our local post 16 colleges to support students through their transition and the colleges also have helplines and support available to students following the release of the results.

We are not permitted to send results to any other email address, other than their school email address. If your child has any issues with their school email address, for example, a forgotten password, please email passwordreset@tpacademytrust.org BEFORE results day to reset the password. As a reminder, the format of their email address is forename.surname@student.hayleschool.net.

In the meantime, if you have any queries about the process for release of results to students, please do not hesitate to contact our Exams Officer, Miss A Daddow for advice and support.

Yours faithfully

Mrs Jan Woodhouse, Executive Headteacher

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