

Hayle Academy

24th November 2020

Dear Parent/Carer,

As you are aware, Hayle Academy uses a cashless system in our canteen for the school meal service. The system uses the latest biometric technology and eliminates the need to carry cash or cheques within the school.

The cashless system usually scans a thumb/finger at the canteen till. Due to COVID-19 restrictions in place for the foreseeable future, we are unable to use this technology at the present time.

With changes to the school day, and the adjustments to the lunchtime service, each year group has a specific timeslot to serve food and checkout each student in each year group bubble. To avoid using the thumbprint system, students give their name which staff then type into the till. To help speed up this process, we will be trialling replacing the thumb/finger scan with a key fob. Students will be able to scan their key fob at the checkout, enabling the canteen to process each year group more efficiently and ensure all students are able to buy their lunch, access the canteen and enjoy their social time.

Please be assured your child's key fob is linked to the school's computer system, and the canteen will use your child's school photo to confirm their identity.

We will be trialling this new system initially with your child's tutor group, 7H.

If successful, this will then be rolled out across the year groups within the next few weeks.

Your child will receive a key fob during tutor time tomorrow, Wednesday 25th November. It is important that your child remembers to bring their key fob with them to school each day. If your child does forget their fob, they will need to go to student reception and a new fob will need to be registered and issued. For children receiving free school meals, their accounts will continue to be automatically credited each day.

If you have any queries, please do not hesitate to contact Miss Daddow, Head's PA on the school telephone number, or email enquiries@hayleacademy.net.

Yours faithfully,



Mr S Horner
Head of school



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