

Guidance on 'Reasonable Charges' as at February 2024

When properly cared for and kept within the provided case, iPads are robust and unlikely to be damaged by normal use in school and at home. Requirements for any repairs or replacements as a result of accidental damage should be low.

Keeping the iPad in the case provided by the school is compulsory. If damage occurs to the iPad when it is not in the case it will be treated as deliberate damage.

If the equipment is damaged, lost or stolen, this should be reported to the Head Teacher.

Scenario	Basis of Charge	Likely Charge to Parents
Accidental Damage - First Time	10% of the Repair/Replacement Charge	£10-£25
Accidental Damage - Second Time	40% of the Repair/Replacement Charge	£40-£100
Accidental Damage - Third and Subsequent Times	100% of the Repair/Replacement Charge	£100-£260
Deliberate Damage (including any Damage where the iPad was not in its case.	100% of the Repair/Replacement Charge	£100-£260
Loss of iPad and Case	100% of the Replacement Charge	Around £280
Loss of Charging Plug	100% of the Replacement Charge	Around £20
Loss of Charging Cable	100% of the Replacement Charge	Around £20
Reasonable Wear and Tear	We understand that normal wear and tear may occur with everyday use. However, to qualify as reasonable wear and tear, the iPad must be kept in its supplied case, and the device must be in full working order with no damage to the screen. We acknowledge that signs of use are natural and acceptable.	No Charge